Chandler Hall

UI/UX Designer

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Experience

Senior UX Designer | The Home Depot

November 2026 - Present

Shaping the next generation of AI-powered mobile tools for retail associates. Architecting the core mobile home screen experience and designing real-time AI assistance for in-aisle customer service and team collaboration. Transforming design-to-development workflows across balanced teams by utilizing AI (Claude) to accelerate front-end prototyping and delivery.

UX Designer II | The Home Depot

March 2022 – November 2026

Led UI/UX design for mobile and desktop apps across 2,000+ stores, including the in-store returns system. Redesigned non-receipted returns using in-store research and usability testing, cutting associate steps 33% and increasing blended returns 70%. Redesigned manager override, cutting manager steps 66%. Designed manager tools for overnight freight enhancements within a $20M labor-savings initiative. Used Claude and Gemini to build interactive prototypes for product storytelling and strategic planning.

Senior UX Consultant | Capgemini

January 2022 – March 2022

Redesigned the entire Point of Sale for a restaurant group with 1,800+ locations nationwide. Conducted stakeholder interviews and in-person observations, and created personas, journey maps, and high-fidelity prototypes for enterprise- and restaurant-facing POS.

UX Consultant II | Capgemini

April 2021 – December 2021

Managed two development teams while designing key enhancements to an existing product. Delivered UI improvements that increased user confidence for 450+ users. Assisted multiple sales efforts and trained the Digital Interactive practice on design tools.

UX Consultant I | Capgemini

February 2020 – March 2021

Led design from user interviews to interactive prototypes for one of the world's largest consumer goods companies, cutting screens in the new app 67%.

Education

Georgia Institute of Technology | Atlanta, GA
B.S. Computational Media (Interactive Media & Experimental Media Threads)
December 2019 | GPA 3.69 | Dean's List, Highest Honors

Skills

Design

User Experience (UX) Design
User Interface (UI) Design
AI Prototyping
Generative AI Design
Interaction Design
Service Design
Visual Design
Prototyping
Wireframing
Style Guides
Design Systems
Enterprise UX
Mobile Design

Research

User Research
User Testing
Heuristic Evaluations
Storyboarding
Personas
Usability Testing
User Interviews
Journey Mapping

Tools & AI

Figma
AI Prompting
Claude
Claude Code
Gemini
HTML5
CSS

Communication

Facilitating Design Sprints
Project Management
Presentations
Scrum / Agile